UNIVERSITY PHYSICIANS

As an employee benefit, all full time faculty, staff, students and employees of the University of Mississippi and their dependents qualify for priority appointments and discounts for University Physician services.

What is University Physicians?

University Physicians (UP) is the physician practice for the University of Mississippi Medical Center (UMC) and is part of the University of Mississippi Health Care (UMHC).

Because our physicians are part of the University of Mississippi Medical Center, we are on the leading edge of research and new technology. Our physicians are nationally recognized as leading experts in their field, all with a passion for improving the lives of their patients. Our specialty is delivering quality, compassionate care to our community.

Easy Scheduling of Appointments Through the Access Center

University of Mississippi faculty, staff, and their immediate family members as well as students can schedule appointments with participating clinics by calling the Access Center's dedicated telephone number at (601) 984-CARE or (601) 984-2273.

The Access Center is available from 7:30 a.m. to 5:00 p.m. Monday - Friday. University of Mississippi employees and their families will receive the highest priority when scheduling appointments.

University Physicians Discount

As an employee benefit, all faculty, staff, employees, and their covered dependents enrolled in the State of Mississippi Health Insurance Plan or any health plan that University Physician accepts (except Medicare or Medicaid) are eligible for a physician and other faculty services discount. Retirees with 10 years of service and their dependents who are covered under a health plan that University Physicians accepts (except Medicare or Medicaid) are also eligible.

Students who are covered under a health plan sponsored by the state of Mississippi or other health plan that University Physicians accepts are eligible for discounts. These discounts apply to all medical services rendered by University Physicians, but excludes drugs and durable medical equipment.

Once the annual deductible has been met, the discount will be **20%** of the allowable amount as determined by the patient's insurance carrier. If you have not yet met your deductible, or if services are not covered under the health plan, the discount will not apply.

An example for patients covered under the Mississippi Employees' Health Plan would be a

$120 charge for medical services. If the deductible has been met and the insurance carrier approved an allowable amount of $100, then the insurance carrier would pay 80% ($80) and the 20% ($20) owed by the employee is waived. Due to your University of Mississippi employment, this policy results in **savings to you of $20**.

Another example for patients covered under the Mississippi Employees' Health Plan would be if you had a charge for mental health services of $135. If the deductible has been met and the insurance carrier approves an allowable amount of $90, then the state plan would pay 50% ($45), the employee discount would be 20% ($18), and the employee would be responsible for 30% ($27). Due to your University of Mississippi employment, this policy results in **savings to you of $18**.

For Billing Questions or Problems:
Call 1-888-925-6805

Call 601.984.2273 or visit umhc.com to schedule your appointment today.

An example for employees enrolled in any other health plan accepted by University Physicians would be a $120 charge for medical services. If the deductible has been met and the insurance carrier approved an allowable amount of $100, but the insurance carrier only pays 70% ($70) according to their policy; 20% of the allowable charge would be waived ($20). The patient would be responsible for paying the $10 difference.

To have the discount applied successfully:

Inform the scheduler that you are a University of Mississippi employee and are eligible for the discount. Please present any Ole Miss identification card with your insurance to the front desk during check-in.

All persons eligible for the University Physicians discount WILL initially receive a bill that does not reflect the discount. By the time the bill is received, the discount should have been applied to your account if appropriate. However when the bill is received, employees should call either the number listed on the bill or call 1-888-925-6805. Inform them that you are a University of Mississippi employee and that you would like your employee discount applied to your bill to confirm that the discount was applied.

PLEASE NOTE: Applications of the discount in conjunction with any third party payments and allowances will not exceed 100% of charges.

For a listing of all of our locations and physicians, please visit UMHC.COM.

THE UNIVERSITY OF
MISSISSIPPI
MEDICAL CENTER

Areas of Excellence

- Neurosciences
- Cardiovascular
- Women's Health
- Orthopedics
- Internal Medicine
- Surgery
- Otolaryngology
- Cancer Institute
- Pediatrics
- Ophthalmology
- Family Medicine
- Psychiatry

Priority Appointments and Discounts for University of Mississippi Employees and Students

University of Mississippi Health Care
UNIVERSITY PHYSICIANS

1410 Woodrow Wilson Drive
Jackson, MS 39216